



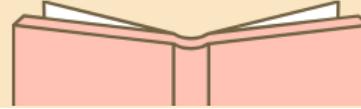
Make a BOOKing



**goulburn
mulwaree
library**

Click & Collect Service

Starts Monday 27th April
Weekdays 10am-12pm and 2pm-4pm



Goulburn Mulwaree Library's new BOOKing click and collect service

Make a BOOKing! Goulburn Mulwaree Library is offering a new click and collect BOOKing service to provide essential access to Library books and audio-books, DVDs, CDs, games, and magazines while the Library is closed.

The team at Goulburn Mulwaree Library believe that having access to books and other resources is essential for the health and wellbeing of our community. Whether you're reading a great new release novel, or catching up on classics; looking for craft and hobby ideas, helping kids learning from home, or just looking for some great movies to pass the time, the Library has something to suit everyone. Reading is a great way to feel connected to the world, and find a little bit of joy in these tough times.

From Monday 27 April, Library members will be able to borrow from the Library using the new click and collect BOOKing service.

To use the service, Library members just need to make a reservation online via the [Library catalogue](#) or by calling the Library on (02) 4823 4435.

When reserved items are ready for collection, Library members will be notified via email or SMS, and can then visit the front of the Library between 10am-12pm and 2pm-4pm weekdays to collect reserved items.

The Library returns chute will also be open weekdays 10am-12pm and 2pm-4pm for returning borrowed items.

Conditions:

1. You must be a current member of Goulburn Mulwaree Library to use the BOOKing service
 - If you're not a member, you can join online and access our online resources only
2. Maximum of 5 reservations at any one time
3. Reservations may be placed on Goulburn owned items only
 - We recommend reserving items that are currently available so you can collect them more quickly
 - Reservations on items held at Crookwell or Gunning will not be processed until the Library re-opens
 - Reservations on items that are on loan will not be available until the items are returned
4. You must be receiving SMS or email library notices. If you currently receive postal notices, you'll need to contact the Library to change to email or SMS
5. Once your items are ready to collect, you'll have 10 days to pick them up from the front of the Library
6. You must show your Library card or other ID when coming to collect. If collecting for someone else, you must have their Library card when you come to collect
7. Items will be loaned to you until 1 August, and will be extended if the Library has not re-opened
8. Loans can be returned via the outdoor returns chute between 10am-12pm and 2pm-4pm weekdays
9. The Library building will not be open to the public. Only reserved items are able to be collected

When coming to collect your items from the Library, please maintain social distancing measures, and follow directions from Library staff. If you are unwell or have any symptoms of illness please do not come to the Library. Library staff will not serve you if you are symptomatic.

For more information or assistance, please call the Library on (02) 4823 4435 or email library@goulburn.nsw.gov.au